

ETHICS

AND ETHICAL DILEMMAS IN THE CLAIMS OFFICE

*" . . . the best Ethics class I've ever attended."
J.C., The Harford - Atlanta*



- I. Intro to Ethics**
- II. The purpose and creation of Ethical Codes**
- III. Group Exercise in writing Ethical Codes**
- IV. The Code of Ethics of the National Association of Independent Insurance Adjusters (NAIIA) (or other pertinent group)**
- V. Ethical Dilemmas**
- VI. Resolving Ethical Dilemmas in a Claims Office**
- VII. Closing Q & A**

1-800-927-7644 to Schedule